



## Vibram Refund Form

Send to:

**VIBRAM SPA**

Attention Claims and Returns Dept.  
c/o Multilogistics

Via Martiri della Libertà 6/10  
20060 Liscate (MI)  
Italy

Date \_\_\_\_\_

Name \_\_\_\_\_

Email \_\_\_\_\_

Vibram.com Order Number \_\_\_\_\_

Please, follow these steps for a quick and easy refund.

### 1. Reasons for return:

1	Size too big	6	Ordered wrong item
2	Size too small	7	Not as described
3	Size too wide	8	Defective
4	Size too narrow	9	Others
5	Received wrong item		

### 2. Returning items:

Product description	Reason	Qty.

### 3. Print and complete this form, then insert it inside the package. Send it back together with the shoes to:

**VIBRAM SPA** - Attention Claims and Returns Dept. c/o Multilogistics

Via Martiri della Libertà 6/10 - 20060 Liscate (MI) – Italy

Signature \_\_\_\_\_

READ CAREFULLY THE FOLLOWING ISTRUCTIONS: Please print clearly this form and fill out every part. Please keep in mind that the cost of returning the goods will be at your expense and that you bear the risk of damage or loss of the goods during a return until the goods reach us. Vibram shall reimburse all payments received from you, without undue delay and using the same means of payments as you used for the initial transaction. The amount paid for the items that are returned due to damage or defect, will be refunded in full, including the direct cost of returning the items. For further information, please contact our Customer Service at [e-commerce@vibram.com](mailto:e-commerce@vibram.com).